

How to Connect to the General UBC VPN Using UBC MFA

(MFA = multifactor authentication)

After July 22, 2024, MFA will be enabled on the general UBC VPN requiring some extra information in order to authenticate.

In these examples below, John Doe (CWL = jdoe) will be showing 3 different ways to log into the general UBC VPN with MFA to illustrate how the MFA authentication works (you need to use your own CWL):

1. CONNECTING USING THE DUO MOBILE APP “PUSH” NOTIFICATION

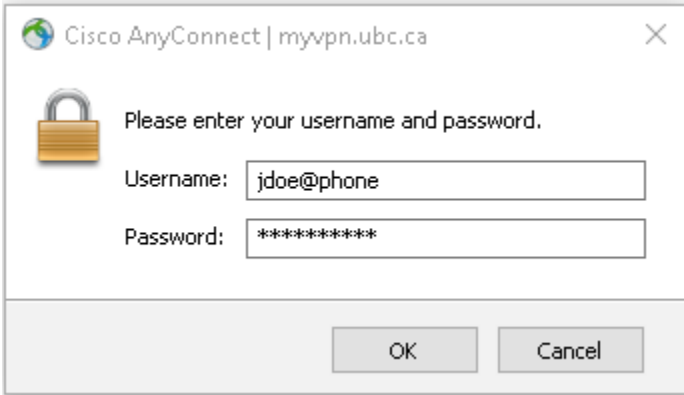
John Doe needs to log in using **jdoe@app** as his login name and his CWL password:



The screenshot shows a Cisco AnyConnect login window titled "Cisco AnyConnect | myvpn.ubc.ca". It contains a padlock icon and the text "Please enter your username and password." Below this, there are two input fields: "Username:" with the value "jdoe@app" and "Password:" with the value "*****". At the bottom, there are "OK" and "Cancel" buttons.

2. CONNECTING USING A PHONE CALL (to his phone number set up in his UBC MFA)


John Doe needs to log in using **jdoe@phone** as his login name and his CWL password:



The screenshot shows a Cisco AnyConnect login window titled "Cisco AnyConnect | myvpn.ubc.ca". It contains a padlock icon and the text "Please enter your username and password." Below this, there are two input fields: "Username:" with the value "jdoe@phone" and "Password:" with the value "*****". At the bottom, there are "OK" and "Cancel" buttons.

3. CONNECTING USING A PASSCODE GENERATED BY A HARDWARE TOKEN OR A SOFT TOKEN USING THE DUO MOBILE APP

John Doe needs to log in using **jdoe@123456** as his login name and his CWL password (where 123456 is the random six-digit number generated by his hardware token or his DUO Mobile app):



The screenshot shows a Cisco AnyConnect login window titled "Cisco AnyConnect | myvpn.ubc.ca". It contains a padlock icon and the text "Please enter your username and password." Below this, there are two input fields: "Username:" with the value "jdoe@123456" and "Password:" with the value "*****". At the bottom, there are "OK" and "Cancel" buttons.