

## SISC Access from Home from a Mac

Download the Java Runtime Environment (first time only)

1. Download and install Java (OpenWebStart) at the following link: [https://ubc.service-now.com/kb\\_view.do?sysparm\\_article=KB0017767](https://ubc.service-now.com/kb_view.do?sysparm_article=KB0017767).

How to connect to the SISC remotely

1. The SISC **does not require** you to log into the UBC VPN.
2. Go to <https://ssc.adm.ubc.ca/siscapp/install.htm> or Google “ubc sisc” to find the SISC web site.
3. Click on the “Log In” button and log in with your CWL and password.
4. When the “Opening sisc.jnlp” window pops up, select “Save file” and click OK. The file normally saves to your Downloads folder. The file may end up with a name like sisc(X).jnlp if you have downloaded it before (the X is a number that gets one bigger every time you download sisc.jnlp). The reason you need to download each time is that there may be a new version of the SISC app.
5. Use your Finder to go to the Downloads folder.
6. Control-Click the “sisc.jnlp” file and select Open With > Java Web Start.
7. In the warning popup, click on the Open button.
8. The SISC app should now open and run. You may have to click the Run button on another popup warning window.

## SISC Access from Home from a PC (Windows)

Download the Java Runtime Environment (first time only)

1. Download and install Java (OpenWebStart) at the following link: [https://ubc.service-now.com/kb\\_view.do?sysparm\\_article=KB0017766](https://ubc.service-now.com/kb_view.do?sysparm_article=KB0017766).

How to connect to the SISC remotely

1. The SISC **does not require** you to log into the UBC VPN.
2. Go to <https://ssc.adm.ubc.ca/siscapp/install.htm> or Google “ubc sisc” to find the SISC web site.
3. Click on the “Log In” button and log in with your CWL and password.
4. In the window that pops up, select the option “Open with Java Web Launcher” and click OK.
5. The SISC app should now open and run. You may have to click the Run button on another popup warning window.