

How to Obtain Help with Canvas

Staff and Faculty who require Canvas support may contact the Learning Technology Hub by email at LT.hub@ubc.ca or call 604-827-4775 or visit the Learning Technology Hub website (<https://lthub.ubc.ca/support/lt-hub/>).

You can find additional training and support on the Canvas training and support webpage (<https://faculty.canvas.ubc.ca/training-and-support/>).

Please note that due to the COVID-19 situation, the following sessions mentioned may occur online:

The Learning Technology Hub also provides drop-in sessions for Canvas, called Canvas Studios. These sessions allow you to sit down with a Canvas support person to review your course design and troubleshoot any challenges.

Canvas Studios generally take place every Monday between 1:00 p.m. – 4:00 p.m. at the LT Hub in the Fraser River room, second-floor CTLT offices in Irving K. Barber Learning Centre (1961 East Mall). Please visit the Canvas Studio events page for upcoming sessions (<https://events.ctlt.ubc.ca/event-category/canvasstudio/>).